

Returning Fischione Instruments products

A *Declaration of Contamination* must be completed by the customer when returning products or parts to Fischione Instruments to protect Fischione personnel from health risks (see **Contaminant types**, below) that are associated with contaminated products.

This declaration must be signed by an **authorized** individual at the customer facility.

1. Email the completed and signed *Declaration of Contamination* to service@fischione.com.
2. Include a hard copy of the *Declaration of Contamination* and the *Return Material Authorization* (RMA) form in the package.

Products returned without a completed and signed *Declaration of Contamination* will be refused and returned to the customer at the customer's cost.

Contaminant types

Biological, combustible, explosive, radioactive, or carcinogenic

Fischione cannot safely decontaminate and recycle products contaminated by biological, combustible, explosive, radioactive, or carcinogenic agents. Contact service@fischione.com prior to shipping the product.

Copper and copper-based byproducts

Copper-based byproducts formed in sputtering or etching processes are classified as a contaminant.

- All copper-contaminated products must be bagged and sealed inside the shipping container.
- The shipping documents and the outside of the shipping container must be clearly labeled as *Copper contaminated*. Improperly packaged or labeled copper-contaminated products will be returned at the customer's expense or subject to additional processing fees.
- Indicate on the *Declaration of Contamination* that the product being returned is contaminated with copper.

Chemical

Chemicals that are a danger to health or pose a risk of explosion, fire, or to the environment are classified as contaminants.

Indicate on the *Declaration of Contamination* the chemical formula and name of the gases or substances that have been in contact with the product.

Corrosive or toxic

Indicate the types of potential corrosive or toxic contamination on the *Declaration of Contamination*.

Other

If the product is contaminated by a material that has not been listed above or poses health risks that have not been listed above, indicate the type of contaminant in the **Other** field on the *Declaration of Contamination*.

DECLARATION OF CONTAMINATION FOR PRODUCTS RETURNED TO E.A. FISCHIONE INSTRUMENTS, INC.

Description of return

Return Material Authorization number (RMA #)

Serial number (M####-###)

Part number(s)

Customer contact information

Customer (company, university, or organization)

Customer street address

State or province

ZIP or postal code

Country

Customer contact name

Contact telephone number

Contact email address

Reason for return

Factory evaluation or service

Used item

Consignment return

Wrong item received; returned unused

Contamination status

Is the product free from potentially harmful substances?

No. Continue to *Possible types of contamination*, below.

Yes. Skip to *Legally binding declaration*, below.

Possible types of contamination

Place a check mark by all of the types of contaminants that may potentially affect the returned product(s).

Biological

Radioactive

Chemical

Other; please list below:

Combustible

Carcinogenic

Corrosive

Explosive

Copper

Toxic

Description of potential chemical contamination

Describe the chemical name(s), CLP class, risk/precautions, and process description. Attach a Safety Data Sheet, if possible.

Legally binding declaration

I hereby guarantee that the information in this declaration is correct and complete. I, the undersigned, am able to provide a true assessment. I am aware of my company's liability toward E.A. Fischione Instruments, Inc. for damage resulting from incomplete or inaccurate details; undertake to be responsible for any third-party claims based upon claims of contamination or other nonconformity with the statements herein.

Date

Printed name of authorized individual

Signature of authorized individual

Email this signed form to service@fischione.com.